



**KÖRBER
PAPERLINK**

CASMATIC, Tissue Systems **TISSUE**
KPL Packaging S.p.A.
Via S. Vitalino 7
40012 Calderara di Reno (Bologna) - Italy
Tel. +39 (051) 3174 111 - Fax. +39 (051) 3174 381
E-mail: sales@kplpack.kpl.net
www.kplpack.kpl.net

FABIO PERINI S.p.A
PIP Mugnano Sud
55100 Lucca - Italy
Tel. +39 (0583) 4601 - Fax. +39 (0583) 435 543
E-Mail: fabioperinispa@fp.kpl.net
www.fp.kpl.net

PERINI ENGRAVING S.r.l.
Via per Mugnano 515
55100 Lucca - Italy
Tel. +39 (0583) 460 676 - Fax. +39 (0583) 462 264
E-Mail:periniengraving@fp.kpl.net

FABIO PERINI S.A.
Av. Santos Dumont, 2283
89223 - 001 Joinville (SC) - Brazil
Tel. +55 (47) 2101 0500 - Fax. +55 (47) 2101 0501
E-Mail:fabioperinisa@fpbr.kpl.net
www.fp.kpl.net

GREEN BAY ENGINEERING
3060 South Ridge Road - P.O. Box 28380
Green Bay, (Wisconsin) 54324-0380 U.S.A.
Tel. +1 (920) 336 5000 - Fax. +1 (920) 337 0363
E-Mail: gbesalespna.kpl.net
www.fpna.kpl.net

KÖRBER ENGINEERING SHANGHAI CO., LTD
Section C, Building 41#
418 Hua Jiing Road
Waigaoqiao Free Trade Zone
200 131 Shanghai - P.R. China
Tel. +86 (21) 5046 2933 - Fax. +86 (21) 5046 2303
E-Mail: saleshcn.kp.net
www.kes.kpl.net

E.C.H. WILL GmbH **PAPER**
Nedderfeld 100
22529 Hamburg - Germany
Tel. +49 (40) 480 94 0 - Fax. +49 (40) 480 94 318
E-Mail: info@will.kpl.net
www.will.kpl.net

KUGLER - WOMAKO GmbH
Schlosserstraße 15
72622 Nürtingen - Germany
Tel. +49 (7022) 70 020 - Fax. +49 (7022) 33 444
E-Mail: info@kw.kpl.net
www.kw.kpl.net

PEMCO INC.
3333 Crocker Avenue
Sheboygan, (Wisconsin) 53082-1146 - USA
Tel. +1 (920) 458 25 00 - Fax.+1 (920) 458 12 65
E-Mail: pemco@pemco.kpl.net
www.pemco.kpl.net

KÖRBER ENGINEERING SHANGHAI CO., LTD
Section C, Building 41#
418 Hua Jiing Road
Waigaoqiao Free Trade Zone
200 131 Shanghai - P.R. China
Tel. +86 (21) 5046 2933 - Fax. +86 (21) 5046 2303
E-Mail: saleshcn.kp.net
www.kes.kpl.net

WRAPMATIC, Paper Systems
PEMCO Inc.
3333 Crocker Avenue
Sheboygan, (Wisconsin) 53082-1146 - USA
Tel. +1 (920) 458 25 00 - Fax.+1 (920) 458 12 65
E-Mail: pemco@pemco.kpl.net
www.pemco.kpl.net

www.kpl.net

070116

En | Customer Service

CASMATIC



**KÖRBER
PAPERLINK**

Tissue System Packaging

TISSUE SALES COMPANIES

Fabio Perini North America
Green Bay (Wisconsin) - USA
Tel. +1 (920) 336 5000
Fax. +1 (920) 337 0363

Fabio Perini Latin America
Miami (Florida) - USA
Tel. +1 (305) 445 7997
Fax. +1 (305) 446 7309

Fabio Perini S.A.
Joinville (SC) - Brazil
Tel. +55 (47) 2101 0500
Fax. +55 (47) 2101 0501

Fabio Perini U.K.
Kingston upon Thames - United Kingdom
Tel. +44 (20) 8549 0067
Fax. +44 (20) 8549 8032

Fabio Perini Germany
Neuss - Germany
Tel. +49 (2131) 1561 0
Fax. +49 (2131) 1561 50

Fabio Perini France
Paris - France
Tel. +33 (1) 53 93 90 70
Fax. +33 (1) 45 62 16 30

Körber PaperLink Russia
Moscow - Russia
Tel. +7 (495) 737 94 76
Fax. +7 (495) 737 94 77

Fabio Perini Korea
Anyang - Korea
Tel. +82 (31) 382 8933
Fax. +82 (31) 382 8935

Fabio Perini Japan
Shizuoka - Japan
Tel. +81 (545) 64 95 01
Fax. +81 (545) 62 59 02

Körber Engineering Shanghai
Shanghai - China
Tel. +86 (21) 5046 2933
Fax. +86 (21) 5046 2303

Fabio Perini Singapore
Suntec Tower Four - Singapore
Tel. +65 6836 9298
Fax. +65 6836 9296

PAPER SALES COMPANIES

Körber PaperLink North America
Green Bay (Wisconsin) - USA
Tel. +1 (920) 339 2600
Fax. +1 (920) 337 0363

Körber PaperLink America Latina
São Paulo - Brazil
Tel. +55 (11) 3089 5314
Fax. +55 (11) 3089 5306

Körber PaperLink Russia
Moscow - Russia
Tel. +7 (495) 737 94 76
Fax. +7 (495) 737 94 77

Körber PaperLink Far East
Tangerang - Indonesia
Tel. +62 (21) 5420 2211
Fax. +62 (21) 5420 1991

Körber Engineering Shanghai
Shanghai - China
Tel. +86 (21) 5046 2933
Fax. +86 (21) 5046 2303

Pemco International
Thetford, Norfolk
United Kingdom
Tel. +44 (1842) 7542 61
Fax. +44 (1842) 7635 00

Customer Service



Customer Service

CAS M A T I C



KPL Packaging's priority is the availability and efficiency of its customers' production systems to achieve maximum performance, quality of products and output.

SERVICE PARTS

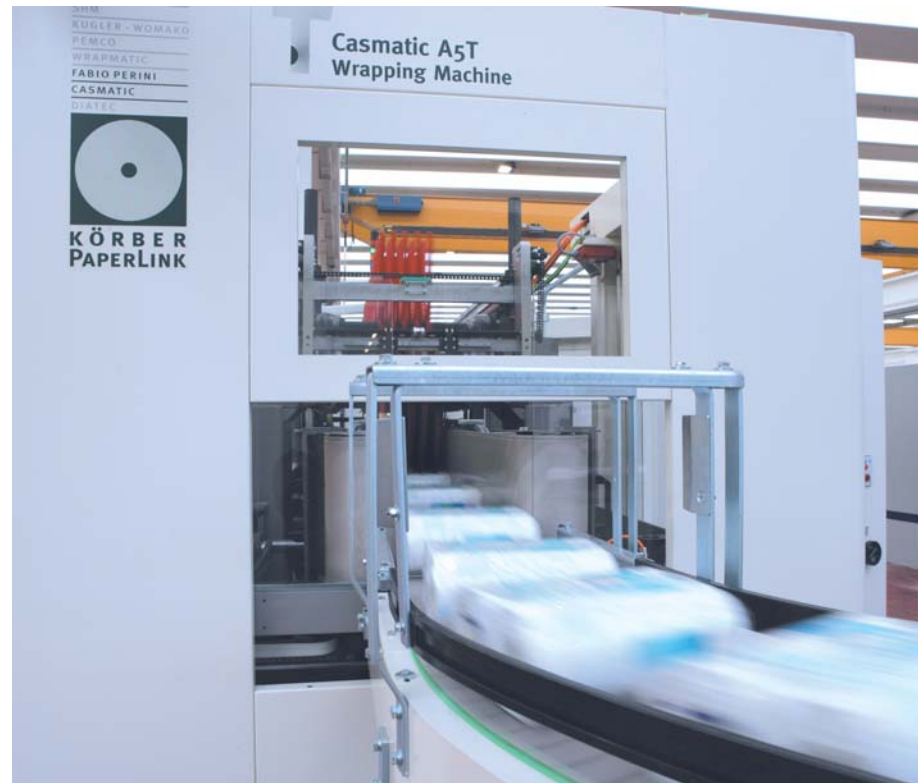
Original spare parts guarantee efficient and safe operation of your Casmatic equipment.

Take advantage of our worldwide parts sourcing and logistic organization! A group of highly qualified persons, in strict collaboration with a worldwide commercial network, work to keep Casmatic equipment functioning at peak efficiency throughout its life. The experts of the Italian plant are constantly



in contact with the branch offices, in which dedicated personnel is at the disposal of local customers' needs. For real-time management and commercialisation of spare parts, the

branch offices, the central warehouse in Calderara di Reno and the branch warehouses in USA and China, are connected to a central operating system 24 hrs a day.



TECHNICAL IMPROVEMENT PROGRAM (T.I.P.)

High efficiency solutions - be prepared for the future.

Machines and technology are constantly evolving. To keep your equipment prepared for future production demands, we have pre-engineered a Technical Improvement Program (T.I.P.) that allows you to:

- improve output capabilities
- reduce maintenance costs
- simplify operations

Over 100 suggestions are currently available for different machine models. Examples include:

- renewal and enhancement of mechanical parts
- servodrive and automation up-grades
- technological and speed up-grades.

TECHNICAL SERVICE

At your service from the start.

Our Technical Service takes care of your needs and ensures efficient and qualitative customer assistance for Casmatic equipment. KPL Packaging, attentive to the demands and needs of its customers, offers a structure that is organized in teams of experts. Each team is dedicated to a specific geographical area or to a market segment in order to guarantee the appropriate assistance and provide quick solutions for any kind of request.

The services offered are:

- technical support and assistance worldwide
- machine and production lines



installation

- skilled engineers located at the branch offices to intervene at customers sites
- preventive maintenance
- inspections/audits
- technical helpdesk
- service contracts
- tele-assistance



TRAINING

Improving operator knowledge produces advantages in terms of production and machine efficiency. Our Training Service provides a means to develop the machine knowledge of your technical and operator personnel. Our staff of skilled and experienced instructors are available to organize classroom and hands-on training to suit your specific needs. In the Calderara di Reno (Bologna) facilities, the necessary means for effective training - both theoretical and practical - are available. Classrooms are dedicated to training activities, equipped with multimedia instruments for theoretical learning. We also organize topic driven courses made available to customers at their location.